

LOOK WHAT'S NEW AT CYLEX™

Our New Look at Cylex

In 2009 you will notice that some of our packaging and product labels are taking a new appearance. This is in response to the *In Vitro* Diagnostic Directive (IVDD) which is a requirement of the European Union (EU). All diagnostic device products that are CE marked signify compliance with the IVDD.

In addition to our CE mark, other symbols that are universally identifiable will provide you with information about the product at a glance. Importantly, there have been no changes to the products themselves and you will not experience any change in performance.

Did You Know...?

Paper copies of the Instructions for Use are no longer required with the product itself, if:

- ▶ They are made available through a dedicated website, and
- ▶ The laboratory customer can call a free telephone number to request a hard copy

E-Labeling Services Offer a Complete Solution

In full compliance with EU and FDA regulations, laboratory customers may now download Instructions for Use (and related documents) from www.e-labeling.eu, a dedicated and user-friendly website managed by Qarad b.v.b.a. All customers may still access English versions of all documents at www.cylex.net.

If customers have no internet access, they may request a hard copy by calling a European-wide free telephone service. Customers will be answered in their own language. Qarad will send the document by fax, e-mail or regular mail. All customers may still contact Cylex at **888.33.CYLEX, Option 2** to request English hard copies of documents.



Cylex is committed to delivering high quality products, responsive customer care, innovations and improvements that exceed customer expectations in all areas of our business.

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